# Hammerhead

SELF-CONTAINED
SOFT SURFACE PORTABLE EXTRACTOR



MajesticFlagstore.com 618-969-9444

Manufacturer of commercial & environmental cleaning equipment

© 2011 TIMBUCKTOO MFG, INC.

# Specifications: (HammerHead Shark HHS-1812)

#### HOUSING

- ~ rotationally molded polyethylene body
- ~ 7.5 gallon solution tank and 6 gallon recovery tank
- ~ unit weight 79lb.

#### VACUUM MOTOR

- ~ one 3 stage vacuum motor
- ~ 143" suction power (H2O)
- ~ air flow 106 (cfm)

#### PUMP

- ~ 120 PSI pump
- ~ flow rate 1.4 (gpm)

#### POWER

- ~ 12-3 x 50' power cord
- ~ 120 volt AC with 14 amperes (MAX up to 19 amp.)

## **Options:**

- ~ 170 PSI, 220 PSI pump
- ~ vacuum hose, solution hose
- ~ other type of tools and accessories available





- 1 \* clear dome vacuum lid.
  - \* vac. hose connection
- 2 \* fold down handle (L38" X W18" X H30")
  - \* fold up handle (L45" X W18" X H38")
  - ergonomically positioned switches, spray button molded folding handle with cord storage
  - \* flexible stainless steel cable for knob
- 3 \* 2/10" non-marking rear wheels
- \* pressurized brush motor chamber preventing from water damage
- 5 \* brush motor 1/3 HP (max 2/5 HP)
  - \* high tech nylon brush and Engineered Plastic Bearing for longer life and preventing from rust
  - \* rust proof plastic quick release jets for easy clean

- 6 \* 18" Auto-Seal Wand Head<sup>™</sup> (Patent No. U.S D455,5325)
  - \* cleaning path 18"
  - \* solution connection
- \* flip open design for eassy access to all mechanical components
  - \* smart vent system



standard color: blue, granite CAUTION: Do not use flammable and volatile material.

# Hammerhead sharkseries

Owner's Manual

Self-container portable extractor





#### When the machine is delivered

Check the carton and machine carefully for signs of rough handling. If the unit is damaged, notify the carrier immediately and request an inspection. Be sure to keep the carton, packing inserts, packing list and carrier's receipt until the inspector has verified your claim.

## General precautions

Make sure the machine is plugged into an electrical outlet with the same voltage as shown on the unit. When plugging in a **two cable machine**, each should be into a **separate circuit**, when this is accomplished a "Green Light" will turn on in the dash panel. Push switch on dash panel above green bulb, if two circuits are accomplished the bulb will light up. No light, keep looking for two circuits.

## Warning

- This machine was designed for carpet, floor and upholstery applications as per instructions and recommendations written in this manual. Any deviation from its proper use or purpose and the consequential damage that may occour is the sole responsibility of end user.
- Do not use volatile substances such as gasoline, kerosene, or any petroleum base solvent in the machine or anywhere near the cleaning area. The use and presence of such materials could cause an explosion and fire.
- Do not expose machine to extreme temperatures.
- Do not attempt repair of machine see your authorized service dealer.
- Do not use unauthorized replacement parts.

This machine was tested before shipping and in most cases some water or anti freeze might remain in the plumbing system, we suggest flushing it out before using it. Make sure to use antifreeze for storage if you are located in extreme cold weather.

	POWER HEAD	
Problem	Possible Cause	How to Repair
Power head brush is not working	Check the outlet & the plug     Damaged cord     brush switch off     circuit breaker off	1.plug in properly 2. see authorized repair personnel 3. turn brush switch on 4. reset circuit breaker on the machine or flip circuit breaker on or replace fuse. unplug other equipment using the same circuit. make
	5. loose wires	sure cords plugged into proper amp circuits. 5. see authorized repair personnel
Spray trigger not working	1.see general pump system trouble-shooting (page. 12)	
Need to push so hard	brush belt broken     bad motor  stuck debris in the power head or belt	replace with new one     replace new motor or see     authorized repair personnel     clean all debris
Not picking up water	clogged or dirty in sucking section (wand head)     sucking section of power not moving freely     see general vacuum system trouble-shooting. (page. 13)	clean     clean sucking section     (power head)
See line on the working area	clogged or dirty spray-tip     dirty brush	1. clean 2. clean

# DO NOT ATTEMPT TO REPAIR THE MACHINES, CONTACT AUTHORIZED REPAIR SHOP OR DEALER

Disconnect Power Cords from the outlet before doing any maintenance work

# trouble-shooting cont.

	Vacuum System		
Problem	Possible Cause	How to Repair	
Vacuum motor on, little or no vacuum or suction to head (wand/upholstery tool)	1. Lid is not closed 2. Drain valve not closed 3. Hose or wand clogged 4. Accumulated dirt on the filter and ball float cage 5. Worn out lid gasket 6. Lint and dirt build-up on wand 7. Damaged vacuum hose 8. Loose or no vacuum hose connection inside the machine 9. Lint accumulation in vacuum fans	Close the lid     Close the drain valve     Clean hoses and wand	
Vacuum motors run intermittently		See authorized repair personnel.	
	ETC		
Problem	Possible Cause	How to Repair	
Water not pumping out/no water from the jet	1. Machine not plugged in (or circuit breaker off) 2. Switch is not turned on (bad switch?) 3. The hose is not connected properly 4. Empty solution tank 5. Jets are clogged	<ol> <li>Plug in working outlet</li> <li>Turn the switch on. See authorized repair personnel for new switch</li> <li>Connect hose properly</li> <li>Fill the solution tank with water</li> <li>Clean jets</li> </ol>	
Solution valve not working	1. Jets are clogged	1. Clean jets	
Water or foam coming out from exhaust	Over foaming of water in recovery tank	Put defoamer in the recovery tank, or put it in the vacuum hose with vac motor running	

# DO NOT ATTEMPT TO REPAIR THE MACHINES, CONTACT AUTHORIZED REPAIR SHOP OR DEALER

Disconnect Power Cords from the outlet before doing any maintenance work

# table of contents

caution	1
table of contents	2
owner's warranty information	2
warranty	3
warranty registration card	4
safety instructions	6
extractor overview	7
assembly	8
preventative maintenance	8
operating the extractor	9, 10, & 1
how to: 1. empty the solution tank 2. open/access to mechanical components 3. replace brush motor drive belt	12 & 13
accessories	14
caution 1 (filter)	15
trouble-shooting	16, 17, & 18

# owner's warranty information

Date of Purchase:	K
Serial Number:	ep f
Model Number:	or y
Purchased From[Dealer name]:	your
Address:	own
City, State, Zip:	recor
Telephone:	rds

All equipment and accessories are thoroughly inspected and tested before leaving the factory. They are warranted to be free of defects from workmanship and material for one year from date of original purchase. (Proof of purchase is required)

LABOR = 90 days from initial purchases

PARTS = 1 year, excluding normal wear item's

# THE FOLLOWING PROCEDURES MUST BE FOLLOWED TO OBTAIN PERFORMANCE OF WARRANTY: IMPORTANT:

Should any trouble develop during this period, the owner must FIRST contact authorize dealer or distributor. TMI will provide with RETURN AUTHORIZATION NUMBER (RAN) to dealer or distributor. TMI WILL NOT ACCEPT products WITHOUT RAN NUMBER, and TMI WILL NOT OFFER WARRANTY WITHOUT RETURN AUTHORIZATION NUMBER (RAN).

You MUST return the item within 14 days, freight prepaid, to the factory after TMI has issued RETURN AUTHORIZATION NUMBER (RAN). If inspection shows the trouble to be caused by defective workmanship or material, the factory will repair (or at our option, replace) without charge. If it is determined to be a warrantable repair the freight back will be pre paid by the factory. NO CREDIT will be allowed for items returned as defective without the above mentioned (RAN) number and the DETERMINATION that it is DEFECTIVE.

Proof or purchase is necessary to establish the date of original sale. The proof of purchase should be the Registration & Receipt of "WARRANTY REGISTRATION CARD". It is extremely important to register your purchase by sending the card back within 10 days of purchase.

This warranty is in lieu of all other warranties expressed or implied and NO PERSON is AUTHORIZED TO GIVE ANY OTHER WARRANTY, ASSUME OBLIGATION OR LIABILITY ON THE FACTORYS BEHALF.

#### THIS WARRANTY IS VOID WHEN:

- Repairs have been made or attempted by others
- Repairs are required because of normal or natural wear and tear
- Items have been abused, misused or improperly maintained
- Modifications or alterations have been made to the equipment

#### LIMITATION OF REMEDY:

In no event shall seller be liable for any incidental, consequential or special damages of any kind or nature whatsoever. Including but not limited to lost profits arising from or in anyway connected with this agreement or items sold hereunder, whether alleged to arise from breach of contract, express or implied warranty, or in tort, including without limitation, negligence, failure to warn or strict liability.

#### ENTIRE AGREEMENT / GOVERNING LAW:

This agreement and warranty shall be governed in all respects by the law of the State of California. No actions arriving out of the items sold hereunder or this Agreement may be brought by either party more than two (2) years after the cause of action occurs. All mediation or litigation will take place in the County of Los Angeles in California.

	<b>Electrical System</b>	
Problem	Possible Cause	How to Repair
No electrical power	Check the outlet & the plug     Damaged cord     Circuit breaker off or     fuse blown	Plug in properly     See authorized repair personnel     Flip circuit breaker on or replace fuse. Unplug other equipment using the same circuit. Make sure cords plugged into proper amp circuits.
Switch is turned on, power is intermittent to all motors	Faulty electrical cable     Defective switch     Loose terminal or corroded connector	1.to 3: See authorized repair personnel
Electric shock	1. Equipment not grounded	See authorized repair personnel
	Pump System	
Problem	Possible Cause	How to Repair
Pump motor stopped	1. Pressure build - up  2. Thermal overload (overheated)  3. Damaged motor or rectifier  4. Pump switch defective  5. Loose wire connection  6. Pump pressure switch defective  7. Faulty motor	1. Release pressure by opening up (press) the lever on the wand 2. Turn off the pump and heater switch and wait 20 -30 minutes for the pump to cool down. 3. to 7: See authorized repair personnel
Loss of pump pressure with wand valve open and/or uneven or weak spray from the jet tips	1. Clogged or dirty spray- tip 2. Accumulated dirt in solution line 3. Dirty or clogged filters 4. Pump check valve worn or dirty 5. Malfuction in the wand valve 6. Hose quick connect bad or clogged with lint.	Clean jets and screens     Clean     Clean     Gean     Gean     Gean     Gean

#### 4

# caution 1 (filter)

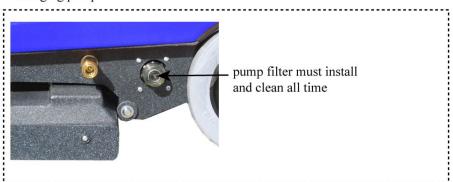
## **Vacuum Motor Filter (MUST)**

Make sure vacuum motor filter install in recovery tank ALL TIME to protect from damaging motor



## **Pump Filter**

Make sure pump filter install in solution tank ALL TIME to protect from damaging pump



# WARRANTY REGISTRATION

PLEASE PRINT OR TYPE

PURCHASED FROM:	
ADDRESS:	
DATE PURCHASED:	
PURCHASER'S NAME:	
ADDRESS:	
TEL:( )	
MODEL NO:	
SERIAL NO:	
SERVICE III.	

DEALER RECORDS

### AUTHORIZED TMI CENTER WARRANTY REGISTRATION PLEASE PRINT OR TYPE

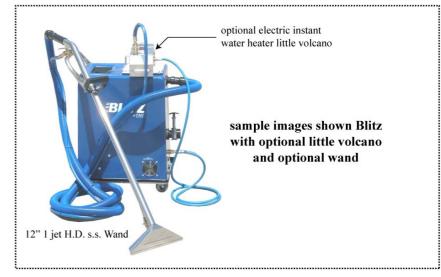
DEALER:	
ADDRESS:	
DATE SOLD:	
PURCHASER'S NAME:	
ADDRESS:	
TEL:( )	
MODEL NO:	
SERIAL NO:	
Signature:	
Print Name:	

PLEASE SIGN AND MAIL TO TMI WITHIN 10 DAYS FROM THE SALE DATE FOR VALID WARRANTY

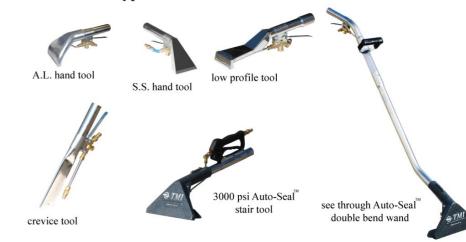
# accessories

### **Options / Accessories:**





## call for other type of attachement tools and accessories







6

# how to open bottom housing/access or open head to mechanical components

#### **OPEN HOUSING**

Step 1: un-screw outside two screws from top hinge (see image 1)

Step 2: un-screw left and right side six bolts from the bottom of the lower housing (see image 1 & 2)





three screws from each side of bottom housing

image #2

image #1

#### **OPEN HEAD**

**Step 1:** un-screw from left and right outside two boltss at head (see image 3)





image #3

#### **Read All Instructions Before Using This Machine**

When using an electrical appliance, basic precautions should always be followed.

#### WARNING - To reduce the risk of fire, electric shock or injury:

- 1. Do not leave appliance plugged in. Unplug from outlet when not in use and before servicing.
- 2. WARNING: ELECTRIC SHOCK COULD OCCUR IF USED OUTDOORS OR ON WET SURFACES.
- 3. Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- 4. Use only as described in this manual. Use only manufacturer's recommended parts.
- 5. Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors or dropped into water, follow warranty instructions and contact an approved service center.
- 6. Do not pull or carry by cord, do not use cord as a handle, do not close a door on cord, or do not pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- 7. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- 8. Do not handle plug or appliance with wet hands.
- 9. Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair and anything that may reduce air flow.
- 10. Keep hair, loose clothing, fingers and all parts of body away from openings and moving parts.
- 11. Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- 12. Do not use without filters in place.
- 13. Turn off all controls before unplugging.
- 14. Use extra care when cleaning on stairs.
- 15. Always wear safety equipment and appropriate clothing when operating extractor to protect from hot water.
- 16. Do not use to pick up flammable or combustible liquids such as gasoline or use in areas where they may be present.
- 17. Connect to a properly grounded outlet only.
- 18. Do not attempt to service the unit while appliance is plugged in.

#### STEP BY STEP

(1-1/2' x 2 ft. vacuum hose comes with Hammerhead)

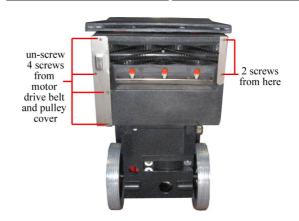
**Step 1:** disconnect recovery hose from top of extractor. (below image)

Step 2: connect the 1-1/2' vacuum hose to vacuum intake connection and insert the other end into solution tank. (see image)

Step 3: turn vacuum motor switches on and vacuum out all the excess water from solution tank.



# how to replace brush motor drive's belt



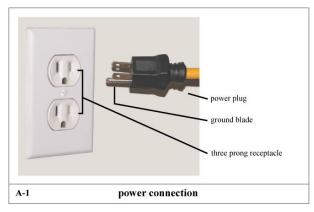


**Step 1:** un-screws (4) from motor drive belt and pulley cover (see above images) **Step 2:** un-screws (2) from bearing brush holder cover (see above images)





# operating the extractor cont.





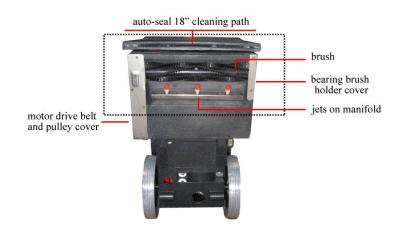


## assembly

- 1. **Using optional wand and hose** (without using power head): Connect vacuum hose to vacuum intake connection on the machine and the wand, solution hose to the solution connection on the machine. (see P.7 overview)
- 2. To protect the grounding plug; this plug is to be used only with proper grounding type (three prong) receptacle. Do not break off or pull out the grounding blade. (see A-1, P.11)

## preventative maintenance

- 1. Thoroughly clean all equipment and accessories after each use.
  - a) Rinse solution and vacuum tank with clean water.
  - b) Flush entire solution system with clean water. Do not allow liquid with cleaning chemicals to remain in the equipment.
  - c) Clean all filters.
- 2. Must rinse or clean **power head and brush** to make sure free of debris each use. (see below image)
- 3. Do not run brush without spraying. Running brush without spraying solution can damage floor and unit.
- 4. Do not run brush for long time in one same place/position.
- 5. Occasionally, lubricate all quick connects.(min of every 3 months)
- Do not use the same pail to fill the solution tank that is used to empty the waste tank.
  - This would result in putting dirt and debris into the solution lines that can block filters, orifices, and generally degrade solution line systems.
- 7. Keep equipment out of extreme temperatures. (i.e. Freezing temperatures will make water expand, and will damage pump, fittings, valves, etc.)
- 8. Unplug from power source when the machine not in use. Walking away from the machine and not using it for a while may build up pressure in the machine. This can cause excessive pressure that is not good for the machine.
- 9. Check for loose or frayed wires.



## operating the extractor cont.

- Read the manual carefully and completely before attempting to operate the unit. Make sure the unit is plugged into an electrical outlet with the same voltage as shown on the unit.
- This unit can operate two different way to do the job. Using with power head and without using power head. see page 10 images.
- 1. Pre vacuum the area to be cleaned with a dry vacuum cleaner or upright vacuum.
- Recommended method of getting chemical to the floor is to pre spray the cleaning area with recommended cleaning solution.
   This will give it dwell time to do it's job and result is a much cleaner floor. We do not recommend putting chemical in machine tank. Fill solution tank with clean water (use cool water for wool).
- 3. With using power head: Leave recovery hose connect with machine and turn power head switch on the switch plate. (see page 10 & page 11)
- 4. Make sure drain hose is connected and recovery tank lid are closed before turning on vacuum and pump switches. (If left open, there will be no suction)
- 5. This machine is design to clean without pushing hard, just guide desire area to clean by lowering power head (cleaning position) and walk back. (see page 11)
- 6. Tilt back on rear wheel for moving around the machine without cleaning. (see page 11)
- 7. In case foam is detected in recovery tank and hose, use defoamer to prevent from damaging the vacuum motors.
- 8. Continue cleaning until the clean water tank is empty and/or recovery tank is full (or until cleaning job is done). Turn off all the switches and disconnect power cord from power plug, then empty the recovery tank into bucket or other proper drain area.
- 9. To remove remaining water from clean water tank with 1-1/2' vac hose included. Vacuum out all the excess water. Drain and throughly clean the recovery tank. At this point the tank can be rinsed while dumping. (page 12)
- 10. The vacuum filter (wet filter) have to be rinsed and cleaned throughly when it's still wet. (see page 15) Wrap power cord around handle for storage. Do not use solution or recovery tanks for storage, machine can be damaged.
- Without using power head (Wand and hoses are optional): Disconnect recovery hose from machine and connect wand with vacuum hose to vacuum intake connection on the machine and the solution hose to the solution connection on the machine. (see page 10)

Consult your sales representative for more information on cleaning methods



# without using power head (using optional auto-seal wand and hose)

